

## An Important Message About

### **Illinois Relay**

People who are deaf, hard-of-hearing or speech disabled and use a typewriter (TTY) to communicate with hearing people who use a standard telephone can take advantage of an easy-to-use service offered by Illinois local exchange telephone companies. This service is called **Illinois Relay** and it is available seven days a week, 24 hours a day. The **Illinois Relay's** communication assistants will move the communications between hearing telephone users and TTY users by typing the voice communications of one caller and speaking the typed communications of the other caller.

There is no charge for the use of **Illinois Relay**. **Illinois Relay** is required by federal and state law and is funded by an eight cent fee included in the monthly subscriber line charge of all subscribers. The program is administered by a not-for-profit organization, the Illinois Telecommunications Access Corp. (ITAC), on behalf of all local telephone companies operating in Illinois. ITAC also makes TTY equipment available to people who are deaf, hard-of-hearing or speech disabled.

For more information about Illinois Relay, call the ITAC at 1-800-841-6167v/tty.

To use Illinois Relay call:

- 1-800-526-0844 TTY users ( or 711 )
- 1-800-526-0857 Voice users ( or 711)
- 1-800-501-0864 TTY Spanish
- 1-800-501-0865 Voice Spanish
- 1-877-826-1130 VCO (Voice Carryover)
- 1-877-526-6680 ASCII Users
- 1-877-526-6690 Speech to Speech
- 1-877-526-6670 Telebraille Users

Illinois Relay should not be used in emergencies. Please dial 9-1-1 for all emergencies.