

October 11, 2011

Notice Concerning Customer Proprietary Network Information

Home Telephone Co. (HomeTel) works hard to provide you with the best possible service and service offerings. Our goal is to be the area's recognized telecommunications leader with a reputation for quality, service excellence, value, and a commitment to respect and support the communities and customers we serve. This includes respecting your privacy and the confidentiality of customer proprietary network information ("CPNI" or "information"). CPNI is the information that relates to the quantity, technical configuration, type, destination, and amount of use of a telecommunications service subscribed to by customers, and information contained in the bill pertaining to telephone exchange service or telephone toll service received by customers. HomeTel has strong policies and systems in place to protect your information and this notice seeks to inform you on what CPNI is, how HomeTel uses CPNI, and your rights to restrict CPNI use.

HomeTel is permitted by federal law to use, disclose, or permit access to CPNI in limited cases including: 1) to provide the services you have requested from us; 2) to prepare bills or process collections; 3) to provide inside wiring, installation, and/or maintenance; 4) to investigate fraud if needed; 5) to market services for categories of service that you already subscribe to; 6) with your approval to market services in new categories; and 7) when compelled to by law or court order. You have the right under federal law to protect the confidentiality of your account information and restrict the use of CPNI data, and we have a responsibility to protect your data. Through this notice process, when developing new services and offerings, HomeTel would be permitted to use your information unless you restrict our use. For this purpose, your information will be used by HomeTel only and will not be shared with any other outside source. If you wish to restrict HomeTel's use of your information to offer you new and enhanced services, please register your request by writing us at PO Box 215, St. Jacob, IL 62281, calling the HomeTel office to speak with a customer service rep, leave a message at 644-3647, or send an e-mail with your name and telephone number to cpni@hometel.com within the next 35 days. Your decision will not affect our provision of your current services. Your approval or denial regarding CPNI use will remain valid until you revoke or limit the approval or denial.

HomeTel has written CPNI policies in place, provides employee training on CPNI every year, and meets or exceeds all of the federal requirements associated with CPNI. We are proud of our long history of reliable, trustworthy service and we hope you appreciate the steps we take to protect your privacy.

Additional information regarding CPNI is available on the Internet at www.fcc.gov.